



### Sign up for the Swift911 Emergency Notification System

Berlin Borough, in a partnership and shared service with Camden County, is switching to the Swift911 Emergency Notification System. In the event of an emergency, this system will enable Berlin Public Safety officials to quickly and efficiently alert and inform our residents.

**Residents who had previously enrolled in the NIXLE Emergency Alert System will need to re-enroll in the new Swift911 system.**

#### Alerts

Subscribers will receive emergency alerts via text message(SMS), email, voice messaging, social media and the Swift911 Public mobile app for a variety of emergency events, including:

- Weather and traffic alerts
- Prolonged outages
- Hazardous material leaks
- Missing person searches
- Natural disaster alerts
- Special community notifications

Once registered, you can log in at any time to update your contact information and add/remove yourself from available list subscriptions. Participants can then opt in or out of subscribing to notifications from only Berlin Borough or subscribing to whichever municipality in Camden County they choose. The information you submit **will only** be used for emergency notification purposes.

#### Required Information

The following information is required to enroll in the Swift911 notification system. Because alerts are targeted geographically, **your home address is required:**

- First and last name
- Street address city, state, zip code (physical address, no P.O. boxes)
- CELL phone number & HOME phone number
- E-mail address
- Secondary phone numbers and addresses can also be entered.

#### Information for Cell Phone Users

Messages can be sent both Town-wide and to targeted geographic areas. While most published residential landlines have been automatically enrolled in the system, residents and employees who work within Berlin Borough will need to register their cell phones/mobile devices online.

All businesses should register, as should individuals who have unlisted phone numbers or those residents who have changed their home phone number or address within the past year. Moreover, residents that use a cellular phone or VoIP phone as their primary number should also register their phone number.

#### Download our Smartphone App

The **Swift911 Public** mobile app is available as a free download for iOS, Android and Windows phones. You can download the mobile app through the App Store on your phone, or text **Swift911** to **995-38** to receive a download link.

#### Registration Help and Additional Questions

Residents without Internet access or who need help signing up online can contact the The Berlin Borough Office of Emergency Management at (856)767-4700 x130, from 9 a.m. to 4 p.m. Monday through Friday. Staff will take your information over the phone.

Residents with additional questions or concerns can contact Sergeant Mike Miller, Berlin Borough Emergency Management Coordinator, at (856) 767-4700 x130, or by emailing [emergencymanagement@berlinnj.org](mailto:emergencymanagement@berlinnj.org)